MEDICAL ENGAGEMENT FOR QUALITY AND SAFETY

CONFERENCE: 25 - 26 MAY 2017

Dear Colleague,

The Faculty of Medical Leadership and Management, cordially invites you to attend this exciting two day program in London, UK, running from the 25-26 May 2017.

In collaboration with Peter Spurgeon, Professor of Health Services Management, University of Warwick, Paul Long, Founding Director, Centre for Health Leadership, and Prof. Erwin Loh, Monash Health Australia we have designed an innovative programme aimed at Australian, New Zealand and UK based doctors who wish to gain inside knowledge and tips from colleagues and executive medical leaders practicing in the UK.

The plan for day one is for the meeting to be conducted using a deliberative dialogue approach where everyone attending is given the opportunity to participate. Senior experts will provide short talks covering key factors, providing a strong foundation in active conversation, for I strongly feel this method of learning is most beneficial and memorable to all participants. Day two is a master class format with leading experts presenting practical ideas for you to implement back in your setting.

Don't miss this opportunity of creating an open dialogue in exchanging knowledge, ideas, best practice, lessons learnt, in all areas related to leadership practices across two continents.

We look forward to seeing your interest in this programme. For further information please contact events@fmlm.ac.uk or in Australia, info@chleadership.org

Yours truly,
Peter Lees
FMLM Chief Executive and Medical Director



DATE:

25-26 May 2017

VENUE:

Cavendish Venues, 44 Hallam Street London W1W 6JJ

CONTACT:

info@chleadership.org for more information.



WELCOME AND INTRODUCTIONS:

Dr Peter Lees and Mr Paul W Long Master class Prof. Peter Spurgeon, Safer clinical systems for medical engagement – research through to implementation

KNOWLEDGE

What do we know about medical engagement?

UK:

Prof Peter Spurgeon

(Recognised Researcher in the Social Science and Systems in Health Unit of the Division of Health Sciences at Warwick Medical School).

Australia:

- Erwin Loh, Chief Medical Officer and Executive Director of Innovation, Patient Safety and Experience at Monash Health.
- Paul W Long, Visiting Fellow, Macquarie University Faculty of Medicine and Health Sciences,
- Dr Ros Crampton, Chief Medical Advisor Westmead Hospital at Western Sydney Local Health District,
- Dr Bennie NG, General Manager, Partnerships and Strategy at Healthscope.

SPEAKERS

PFRSPFCTIVE

What are the national/regional/local perspectives on engagement?

UK:

View from the regulator:

- Kathy McLean (Medical Director, NHS Improvement) and
- Mike Durkin (National Director of Patient Safety, NHS Improvement);

View from the inspectors:

- Ted Baker (Deputy Chief Inspector of Hospitals, CQC),
- Kevin Stewart (Medical Director, Health Services Inspection Board)

Australia:

- Ms Carrie Marr, Chief Executive Officer, Clinical Excellence Commission,
- Prof. Euan Wallace, Chief Executive Officer, Safer Care Victoria,
- Associate Prof. Deborah Browne, Executive Director Executive Medical Director HealthCare Improvement Division, ACT Health

PROCESSES

What are the approaches used to engage doctors?

IIK-

Local acute trust view:

Andy Haynes

(Medical Director, Sherwood Hospitals NHS Foundation Trust),

Regional view:

• Andy Mitchell (former Medical Director, NHS London),

CCG view:

Anthony McKeever (Director, FMLM Solutions),

Junior doctor view:

• **Rowan Wathes** (former National Medical Directors Clinical Fellow).

Australia:

- Prof. Yogendra Narayan, Executive Directive Medical Services, Western Sydney Local Health Trust,
- Prof. Erwin Loh, Chief Medical Officer and Executive Director of Innovation, Patient Safety and Experience at Monash Health,
- Dr Nicholas Simpson, Fellow, College of Intensive Care Medicine
- Dr Tracy Brown, Hunter New England LHD

ACTIONS

What opportunities are there for the UK and Australia to work together in this area?

- Mr Peter Lees, Dr. Kathy McLean, and
- Dr. Anthony McKeever
- Prof. Euan Wallace,
- Prof. Erwin Loh, Mr Paul Long, and
- Ms Carrie Marr

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MEQS CONFERENCE
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